



## Virtual Training Services Agreement

### Professional fees:

Phone consults are charged at \$30.00 for up to 30 minutes. Payment of fee is required BEFORE the session is scheduled by the HeRo Canine Consulting LLC.

Email consults are charged at \$10.00 per training topic addressed and \$20.00 for behavior modification issues (excluding aggression). Payment of fee is required BEFORE HeRo Canine Consulting LLC will send a response via email.

### Payment:

Payment is accepted via paypal or check.

Pay via credit card at [www.paypal.com](http://www.paypal.com) and send your payment to [contact@herocanineconsulting.com](mailto:contact@herocanineconsulting.com), or use the "Buy Now" button on the website under "Virtual Support".

Make checks payable and send to: HeRo Canine Consulting LLC, 175 B Tunnel Road, Bloomsburg, PA 17815.

### Cancellation Policy:

A 24-hour cancellation notice is required. No-shows and insufficient cancellation notice will result in the full charge of the minimum session fee.

### Description of Services:

I understand that the HeRo Canine Consulting LLC will work with me and my dog(s) to impart contemporary animal behavior knowledge that best fits our needs, and that successful companion dog programs depend on a combination of learned skills on the part of the dog and owner. Behavior is not static; an animal will not continue to perform even trained behaviors without ongoing practice. Especially in cases involving any type of aggression, although behavior may be modified, the dog is never considered "cured". A dog's behavior is ultimately the owner's responsibility. HeRo Canine Consulting LLC will make every reasonable effort to help Client attain goals but makes no guarantees of performance on the part of Client or dog as a result of providing professional animal behavior consultation.

Client acknowledges that obedience training/behavior modification may be an activity in which damage or injury to dog(s) and/or persons may occur. Client will assume full financial/moral responsibility for the actions of their dog(s). Client further acknowledges that dog(s) may be exposed to a variety of environmental conditions which include, but are not limited to, vehicular travel, interaction with people and other animals, exposure to adverse weather, and exposure to areas with crowds and all kinds of traffic.

I/We Client agree that I, my/our heirs, assignees and legal representatives will not make claim against, sue, or attach the property of Silke Wittig (hereinafter referred to as "Consultant") of HeRo Canine Consulting LLC, her family, acquaintances, or any other person acting on her behalf (herein referred as her "Agents"), for injury or damage done to or by dog(s) resulting from action or negligence, however caused, by Consultant or her Agents. I/We Client forever release Consultant and/or Her Agents from any and all liability and demands which I/We Client, and my/our heirs, assignees and legal representatives may have or may hereafter have for injury or damage to or by dog(s), and assume all risks thereof.

Client and HeRo Canine Consulting LLC hereby agree to mediate and/or arbitrate any misunderstanding that may arise pursuant to the terms contained herein. In any action or proceeding arising out of this agreement, the prevailing party shall be entitled to reimbursement of costs and legal fees.

This Contract for Training Services supersedes all other agreements, written or oral, previously made between Client and HeRo Canine Consulting LLC.